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<b>Goal (related Divisional goal)</b>	<b>Outcome</b>	<b>Method(s) (Direct/Indirect)</b>	<b>When</b>	<b>Who</b>
<b>Goal 1 (Leadership)</b>	<b>Outcome 1</b>	<b>Observation and scoring rubric (Direct)</b>	<b>November, 2010</b>	<b>Kristi</b>
	<b>Outcome 2</b>	<b>EBI Survey (Indirect)</b>	<b>March, 2011</b>	<b>Ben</b>
<b>Goal 2 (Communication)</b>	<b>Outcome 1</b>	<b>Focus groups of student users (Indirect)</b>	<b>January, 2011</b>	<b>Sally</b>
<b>Goal 3 (Self-Knowledge)</b>	<b>Outcome 1</b>	<b>Benchmarking survey (Indirect)</b>	<b>June, 2010</b>	<b>Jenny</b>
	<b>Outcome 2</b>	<b>Document analysis (Direct)</b>	<b>December, 2010</b>	<b>Victor</b>