

Maxwell T. LaCosse

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Education

University of Tennessee | Knoxville, TN
Master of Science in College Student Personnel

Expected May 2023

University of Michigan | Ann Arbor, MI
Bachelor of Science in Engineering – Civil Engineering
Minors: American Culture, Water and the Environment

September 2016 – May 2021

Professional Experience

Jones Center for Leadership and Service | Knoxville, TN

Graduate Assistant - Leadership Knoxville Scholars Program Coordinator

January 2022 – Present

- Interview and select a cohort of 25 students who exemplify the ideals of the program.
- Develop curriculum and serve as a co-instructor for ELPS 411: Leadership Knoxville Scholar Seminar and ELPS 411: Leadership Knoxville Scholars Capstone.
- Plan several Knoxville excursion experiences each semester to showcase Knoxville businesses, government, arts, culture, and more.
- Recruit and select five community partners to work with the Leadership Knoxville Scholars over two years through a Community Action Project to meet a community need.
- Manage the Leadership Knoxville Scholars gift account totaling \$55,000 each fiscal year.
- Conduct regular assessment to maintain achievement of program academic and community-oriented goals.
- Hold monthly meetings with groups of cohort members to benchmark progress on Community Action Projects and interpersonal communication styles.
- Hold semesterly 1-on-1 meetings with cohort students to provide individualized support and guidance on professional, academic, and personal goals.
- Contribute to divisional strategic goals by integrating initiatives into curriculum and programming.
- Led numerous community service trips and facilitated debrief discussions emphasizing servant leadership.

University Housing | Knoxville, TN

Assistant Hall Director – Volunteer Hall

July 2021 – December 2021

- Oversee daily operations of upperclassmen apartment-style residence hall with approximately 710 residents through managing front desk and post office procedures, key audits, and maintenance requests utilizing SchoolDude software.
- Co-supervise, train, recruit, and evaluate 14 Resident Assistants and 11 Office Assistants.
- Manage \$6,800 annual budget pertaining to community development programs fulfilling outcomes related to wellness, engagement, diversity and inclusion, and interpersonal connection.
- Respond to student and facilities crisis situations for 3,000 residential students in an on-call duty rotation.
- Recruit, select, and advise Hall Association and its 5 executive board members within utilizing a \$6,800 programming budget to best serve the hall community.

Office of New Student Programs | Ann Arbor, MI

New Student Orientation Student Coordinator

December 2019 – July 2021

- Conducted student staff selection of 20 orientation leaders through group and individual interviews.
- Responded to COVID-19 pandemic, moving program online and redesigning orientation leader role to meet the needs of incoming students amid a global crisis.
- Supervised 8 orientation leaders and indirectly supervised a staff of 16 student staff.
- Handled student registration information using the M-Pathways registration system.
- Helped create and facilitate a two-week training program centered on leadership development and diversity, equity, and inclusion principles.

Relevant Experience

Tickle College of Engineering | Knoxville, TN

Practicum Intern - Academic Advising

September 2022 – December 2022

- Assisted in the advising of College of Engineering students in matters related to professional, personal, and academic experiences.
- Provided input on future College of Engineering initiatives such as integrated community service by meeting with several academic department heads to explore different department initiatives.
- Gained understanding about the modification and creation of academic curriculum.

Roane State Community College | Oak Ridge, TN

Practicum Intern - Dean of Students

May 2022 – August 2022

- Connected students with basic needs resources such as food pantries, housing, and transportation services.
- Advised rural East Tennessee students on navigating financial aid and academic resources and connected students with basic needs resources such as food pantries, housing, and transportation services.
- Provided input on current Dean of Students initiatives, such as a new support model for second-year students and operation of the campus food pantry, to improve efficiency and impact.
- Served on Roane State's task force to improve mental health access to community members in the Eastern Tennessee region.

University of Tennessee Student Union | Knoxville, TN

Practicum Intern

January 2022 – May 2022

- Conducted holistic assessments on the usage of the Student Union, applying feedback to assess and improve overall student experience.
- Conducted interviews with student employees to improve employee satisfaction and experience.
- Developed better understanding of operational management through shadowing Union employees and regularly attending staff meetings.

Leadership Experience

College of Engineering First-Gen Engin Student Organization

October 2018 – May 2021

Co-Founder, President

- Created a dedicated organization for first generation students in engineering to build community, gain mentorship from first-gen faculty, and take part in programming promoting academic, personal, and professional success.
- Collaborated with Capital One, GM, and on-campus offices such as the International Center to host events curated to students' professional and personal needs.

Professional and Social Organizations

NASPA – Member

Current

UT College Student Personnel Association – Member

Current

NASPA Undergraduate Fellowship Program – Fellow

2019

Trainings and Presentations

Safe Zone Training

2022

QPR Suicide Prevention Training

2021

NACADA Region V Conference – Presenter and Panelist

2019

University of Michigan Literature, Science, and the Arts Advising Conference – Panelist

2019