MIRANDA LOUGH

Knoxville, TN | miranda.lough@gmail.com

Education

University of Tennessee - Knoxville, TN

Master of Science in College Student Personnel

• GPA: 3.9

Florida State University - Tallahassee, FL

Bachelor of Science in Criminology | Bachelor of Science in Psychology

Minor: Public Administration

Certificates: Emergency Management & Homeland Security | U.S. Intelligence Studies

- GPA: 3.32
- President's List: Spring 2020

Work History

Pride Center Graduate Research Assistant

University of Tennessee - Knoxville, TN

- Oversee and manage the peer mentoring program of around 40 students. Focus on recruitment, advertise the program, create and run monthly meetings, and plan service opportunities. Support mentors and mentees with monthly check-ins and get them involved in the campus community.
- Participate in campus outreach through trainings and education. Inform students of the resources available through the Pride Center and facilitate 4-6 Safe Zone trainings per semester, educating over 150 students, staff, and faculty on LGBTQ+ issues and topics.
- Plan workshops and events with other departments to develop inclusive and diverse programming.

Assistant Residential Education Coordinator

Fashion Institute of Technology – New York, NY

- Maintained daily functions of Kaufman Hall, an apartment-style residence hall that served over 600 summer interns from across the country and internationally.
- · Assisted with coordinating check-in and check-out procedures, opening and closing of residence halls for the Summer semester, requests for accommodations, and any related room assignment problems.
- Supervised a staff of 20 Summer Resident Assistants and provide on-going feedback and evaluation. Facilitated conversations around conflict resolution, empathy, and navigating conduct.
- Responded to conduct violations, COVID-19 response, and participate in the 24/7 crisis management on call rotation.

Practicum Student - Office of Ombuds Services

University of Tennessee - Knoxville, TN

- · Learned how to engage in conversations around microaggressions and assist the Ombudsperson in developing ideas and materials for a training based on navigating microaggressions in higher education settings.
- Maintained confidentiality when in mediation meetings with graduate students and faculty, led by the Ombudsperson.
- Created a collection of resources and trainings focused on conflict management for the graduate student audience to be displayed on the Office of Ombuds Services website.

Emergency Management Intern

Leon County Emergency Management – Tallahassee, FL

- Learned how a county Emergency Operations Center works and the interactions between the fire department, police department, EMS, and emergency management.
- Worked directly with community partners and nonprofits in developing a database of Community Organizations Active in Disaster and planned meetings with the leadership team.
- Reviewed operational plans from other locations to identify options for local systems.
- Maintained current understanding of local, state, and federal guidelines for emergency response.

Resident Assistant

Florida State University – Tallahassee, FL

- · Reported and documented incidents within the hall, enforced student conduct code, understood emergency procedures, and reported to the FSU Police Department when applicable.
- Engaged with residents and served as a referral source for university resources and understood the importance of discretion and confidentiality.
- Assisted in the recruitment, selection, and training of new and current staff members.
- Developed rapport to create a safe and trusting environment for care.
- Created and implemented social, educational, and recreational programs for 44 residents within a budget.

December 2017 - May 2020

July 2021 - Current

January 2022 - May 2022

June 2019 to December 2019

December 2020

Expected May 2023

May 2022 - August 2022

Leadership

College Student Personnel Association University of Tennessee - Knoxville, TN

College Student Personnel Association is a registered graduate student organization at UT that aims to support the social, professional, and academic development of students in the Masters of Science in College Student Personnel Program.

Vice President of Community Development

- Advise a committee to plan frequent social programming and community service events.
- Coordinate the graduate reception at CSP hooding for graduates and their families. Plan an end of semester social celebration for the graduating cohort.
- Coordinate the CSP-Pal peer mentoring program to aid retention and sense of belonging for incoming students.

Lady Spirithunters

Florida State University – Tallahassee, FL

Lady Spirithunters is a registered student organization at Florida State that focuses on spreading school spirit, supporting Seminole athletics, and is involved in the Tallahassee community. This organization also focuses on philanthropic efforts and social events. December 2019 – December 2020

President

- Supervised an executive board of seven other officers and managed the recruitment of new members, conducted interviews, and reviewed applications of over 200 potential new members.
- Served as the official student body representative for any regular event, program, or meeting.
- Actively oversaw the delegation of funds by the Treasurer.
- Modified and updated the constitution to use more inclusive language and dialogue.
- Successfully transitioned the organization to function remotely following the onset of the COVID-19 pandemic.

Social Coordinator

- Planned, organized, and executed monthly social events for over 150 members of the Lady Spirithunters organization at FSU; collaborated with seven other officers on the executive board.
- Responsible for planning the annual Formal, Havride, and Semi-formal.
- Planned, hosted, and catered a Family Weekend tailgate for members and their families.

Presentations

- Subtle Acts of Exclusion, Office of Ombuds Services Spring 2022
- Creating Safe Zones within your hall! University of Tennessee Housing Spring 2022
- Diversity, Civility, and Leadership as a GX, Office of Sorority and Fraternity Life Spring 2022
- Diversity Dialogue Symposium: Trans & Nonbinary Issues. Office of Multicultural Student Life Fall 2021
- Panhellenic Round Table for Diversity, Equity, & Inclusion Chairs, Office of Sorority and Fraternity Life Fall 2021

Accomplishments

- Garnet & Gold Scholar Society, Recognition in Internship, Leadership, and Service, Fall 2020
- Welcome FSU Planning Sub-committee Member. Summer 2020
- Regional Top Program Award at SAACURH, Fall 2018
- Best Overall Presentation- Engagement at RA Training, Fall 2018

Affiliations & Involvement

American College Personnel Association Association of College & University Housing Officers National Association of Student Personnel Administrators Southern Association for College Student Affairs

• Conference Attendee & Case Study Competitor Fall 2022

Committees

Safe Zones Facilitation Team Title IX Prevention Team Hazing Education Facilitation Team Certified Sober Monitor Trainer 2022 Chancellor's Citation Selection Committee

Trainings

Safe Zones Tiers 1, 2, & 3 - An ally development program to promote acceptance & support of LGBTQ+ people. Fall 2021

VolsACT Bystander Intervention Training - Trains to recognize potentially harmful situations & safely intervene, Spring 2022 NCBI - National Coalition Building Institute Training, Fall 2018 & Fall 2019

SAACURH Leadership Conference - South Atlantic Affiliate of College and University Residence Halls, Fall 2018 COMPASS Leadership Retreat - An overnight leadership retreat hosted by IRHC with the help of University Housing and the Student Government Association. Spring 2017

Federal Department of Emergency Management - IS-100.C, IS-120.C, IS-200.D, IS-235.C, IS-288, IS-546.12, IS-547.A, IS-700.B, IS-800.C, IS-2200

December 2021 - May 2023

December 2018 – December 2019