## **CECELIA TATRO**

(678) 571-3313 | ceceliaktatro@gmail.com CliftonStrengths: Relator, Achiever, Empathy, Learner, & Maximizer https://www.linkedin.com/in/cecelia-tatro/

### **EDUCATION**

University of Tennessee (Knoxville, TN)

Anticipated May 2024

Master of Science, College Student Personnel | GPA: 4.0

University of South Carolina (Columbia, SC)

May 2022

Bachelor of Science, Business Administration | Honor: Summa Cum Laude Major: Management (Human Resources) & Marketing | Minor: Leadership Studies

#### HIGHER EDUCATION EXPERIENCE

<u>University of Tennessee</u> (Knoxville, TN)

# **Graduate Assistant for Student Staff Development and Outreach**

July 2022 - Present

RecSports Department, Division of Student Life

## **Student Staff Development**

- Provide a student staff population of over 400 with a consistent staff experience with professional development initiatives and appreciation events
- Integrate career readiness competencies into the student employee experience through annual trainings, new student employee orientations, and a student evaluation process
- Coordinate appreciation events and an employee of the month program while managing a zero-based budget
- Assist in the planning and implementation of 2 annual departmental student staff trainings dedicated to professional development, student leadership, and career readiness
- Compose a monthly e-newsletter to highlight departmental programs
- Co-Chair a departmental committee charged with planning an end of year celebration with 200+ attendees, awards and gifts, community sponsorships, and a \$10,000 budget
- Serve as the primary advisor to a student employee council of 8-12 members
- Established a new student employee council, crafting by-laws and the selection process
- Chaired a departmental committee charged with planning an end of the semester celebration with 100 attendees and a \$1,500 budget
- Developed a departmental evaluation tool to create a standardized career readiness review for all departmental program areas

#### Outreach

- Supervise, hire, train, and evaluate a team of 4 outreach student staff
- Manage digital and print promotional efforts, including departmental social media accounts, TV displays, photography, bulletin boards, flyers, A-Frames, and a plotter printer
- Oversee the departmental Instagram account with over 7,000 followers, increasing engagements in 2 years from 115 to 401 average likes and gaining over 2,800 new followers
- Coordinate outreach events, including presentations, tours, and tabling fairs
- Host the Campus Life Showcase for Vol Summer Visit, a tabling event during the summer orientation program, that sees over 1000 students
- Responsible for ordering promotional material and giveaways from licensed vendors
- Assist in budget forecasting including student staff wage projections
- Develop and advertise an annual departmental outreach initiative, *T-FLEX*, to encourage new campus community engagement with a budget of \$3,000 and over 550 participants
- Created a training on accessibility in graphics and social media to enhance cultural competencies of student employees and diversify departmental reach

### **First-Generation Initiatives Intern**

August 2023 - Present

UT LEAD Program. Academic Success Center

• Craft program requirements designed to support the academic success of first-generation students

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- Approve and track scholarship requirement submissions for a cohort of 120 students
- Meet 1:1 with students to foster a sense of belonging and to monitor students' academic standing and well-being and refer to campus resources where needed
- Synthesize program assessments by creating program summary reports
- Planned and facilitated an interactive wellness workshop with 18 attendees to encourage holistic practices based on eight-dimensions of wellness

#### **Summer Orientation Academic Adviser**

May 2023 – July 2023

College of Arts and Sciences

- Advised more than 20 students individually to discuss their personal and professional goals and their incoming academic credit in order to help them create their fall academic plan
- Submitted academic plan reports through Navigate (EAB platform)
- Delivered an orientation advising presentation to articulate the role of an academic advisor, detail the undergraduate student catalog, and explain the college's curriculum plan

## **CliftonStrengths Programming Intern**

January 2023 – May 2023

Jones Center for Leadership and Service

- Created and facilitated curriculum for 3 *Leading with CliftonStrengths* workshops that served 10 students and a class of 20 to discuss the applications of Gallup's CliftonStrengths assessment
- Assisted in the development of a CliftonStrengths facilitation program to support the university's strategic plan to be a strengths-based campus
- Trained as a *CliftonStrengths Champion* under a Gallup representative

## University of South Carolina (Columbia, SC)

## **Leadership Programming Intern**

January 2021 - May 2022

Capstone Scholars Community

- Planned and executed a new Leadership Retreat with 45 participants and 10 peer leads meant for first and second year students to reflect on their leadership style and qualities of effective leadership
- Started and advised a new peer leader team of 8 students dedicated to community engagement
- Facilitated training of course content and weekly meetings for 5 peer leaders of the Capstone Leadership course

## Office of Parent and Family Programs Intern

*May* 2020 – *May* 2022

Department of Student Life

- Composed monthly e-newsletters for subscribers utilizing Constant Contact software
- Curated an app with over 7,000 downloads to better support students' families with blogs, helpful links, and a parent and family weekend guide

#### **Resident Assistant**

August 2019 – May 2022

University Housing

- Served on an on-call rotation to respond to emergency situations (i.e,. facilities, mental health) for a building community of over 600 students in university housing
- Fostered a sense of belonging through 1-1 interactions and curricular programming for a floor community of 40 residents each semester

## **Judicial Council Member**

September 2018 – May 2022

Office of Student Conduct and Academic Integrity

 Adjudicated more than 15 official university conduct and academic integrity hearings to determine student responsibility and educational sanctions

# <u>Pierce Community College – Fort Steilacoom</u> (Lakewood, WA)

### **ACUHO-I Student & Community Development Intern**

May 2021 - July 2021

University Housing & Homestay Program

- Served as on-call emergency support for a community of 40 domestic and international residents
- Assembled a Canvas page [learning management system (LMS)] of resident orientation materials
- Planned Resident Advisor training and revamped the Resident Advisor handbook

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#### **Student Conduct Intern**

May 2021 - July 2021

Student Conduct Office

- Created an educational video on academic integrity for faculty members to disseminate
- Recommended and prepared an academic integrity workshop as an educational sanction in cases of honor code violations

#### PROFESSIONAL SERVICE

## **University of Tennessee** (Knoxville, TN)

Search Committee for RecSports Coordinator position, *Member* 

Present

College Student Personnel Association, VP of Undergraduate Relations

Spring 2023 - Present

Division of Student Life's Vols in Student Affairs Program, Co-Advisor

Spring 2023 - Present

**RecSports Departmental Committees** 

• End of Year Appreciation and Award Banquet committee, Co-chair

Spring 2023 & 2024

Winter Student Appreciation Event committee, *Chair*Leadership Workshop committee, *Co-chair*

Fall 2023 Fall 2023

• All-staff training, Co-chair

Summer 2023

• Graduate Assistant training committee, *Member* 

Spring & Summer 2023

Division of Student Life's Annual NASPA Conference Reception, Planner

Spring 2023

## **TEACHING EXPERIENCE**

Co-Instructor Fall 2023

First-Year Studies Programs

- Co-instructed a weekly First-Year Studies course for a class of 21 first-year students in a first-generation scholarship program to facilitate course content related to CliftonStrengths, well-being, career readiness, and academic success
- Managed a Canvas page [learning management system (LMS)] of course materials
- Graded course assignments based on assignment guidelines and rubrics

Peer Instructor Fall 2020 & Fall 2021

University 101 Programs

- Co-instructed the first-year experience course, serving 19 first-year students per semester with an undecided major
- Managed a Blackboard page [learning management system (LMS)] of course materials
- Built a course syllabus and created assignments based on student needs and learning outcomes

## Peer Instructor, Capstone Leadership Program

Spring 2020

Capstone Scholars Community

• Facilitated curriculum based on the *Student Leadership Challenge* by James Kouzes and Barry Posner for a class of 16 first and second-year students

#### **PRESENTATIONS**

Basso, S., Harrell, E., & Tatro, C. (2024). Creative programming for wellness exploration: The T-FLEX initiative. Presentation at the TIRSA Annual Conference, Memphis, Tennessee.

Lynd, L. & Tatro, C. (2023). How to Communicate with Every Vol: The Importance of Accessibility. Presentation for Student Life Communication's professional development workshop series, Knoxville, Tennessee.

Janis, J. & Tatro, C. (2023). The Student Employee Experience. Presentation at the TIRSA Annual Conference, Johnson City, Tennessee.

Chambers, A., Hall, M., & Tatro, C. (2022). Centering Supervisory Practices in Vulnerability. Presentation at the NASPA Annual Conference, Baltimore, Maryland.