

HEATHER N. HALL (she/her/hers)

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EDUCATION

University of Tennessee (UTK)

Master of Science, College Student Personnel

Anticipated Thesis – Roles of Women and Gender Resource Centers in Contemporary Higher Education

Knoxville, TN

May 2021

University of Tennessee (UTK)

Bachelor of Science, Business Administration

Major, **Business Management** Collateral **Economics**, Minor Leadership Studies| Cum Laude

Knoxville, TN

May 2018

STUDENT AFFAIRS EXPERIENCE

Office of Multicultural Student Life – UTK

Jun. 2019 – Present

Graduate Research Assistant

- Promote diversity initiatives and goals as outlines by the Division of Student Life
- Create and distribute marketing information about the Office of Multicultural Student Life with platforms on Canva, PowerPoint, Prezi, Word, Excel
- Monitor and design educational and exciting graphics for social media platforms
- Advise the Latin American Student Organization to promote the interest and awareness of Latinx students' experiences
- Advise the Asian American Association to promote the interest and awareness of Asian American Pacific Islander students' experiences
- Advise the Native American Student Association to promote the interest and awareness of Indigenous people students' experiences
- Coordinate a symposium for 70+ first-year mentees of the Multicultural Mentoring Program to foster relationships, learn transition skills, and aid in the college socialization process
- Organize an annual fall student engagement fair with 60+ student organizations, university departments, and community partners that focus on serving underrepresented students
- Co-instruct educational leadership course specific to peer mentoring, engagement, retention, and success of underrepresented first-year student populations
- Co-chair the Multicultural Graduation Celebration to recognize graduates of color, student leaders with 3.0+ GPAs, and exemplary student leadership
- Develop learning outcomes and administer assessments for student-led and/or department-sponsored events
- Manage event budgets and student accounts

University Housing – UTK

August 2015 – May 2018

Resident Assistant

- Managed, mediated, and resolved conflict between floor and building residents
- Designed and distributed marketing materials for upcoming events across campus
- Assisted staff in reviewing and revising policies enforced by University Housing
- Oversaw an annual budget of over \$5,000 for building-wide programs around educational and social initiatives

GRADUATE INTERNSHIP EXPERIENCES

Pride Center – UTK

Aug. 2020 – Present

Safe Zone Presenter

- Serve as an ally to all students, faculty, and staff on campus
- Facilitate Safe Zone education workshops on campus focused on LGBTQ+ Awareness
- Responsible for evaluating assessment from attendees of Safe Zone and implemented suggestions

Office of Sorority and Fraternity Life – UTK

Jan. 2020 – Aug. 2020

Graduate Intern, Panhellenic Council

- Coordinated the selection and training of 84 formal recruitment counselors
- Facilitated and created curriculum on CliftonStrengths and The Student Leadership Challenge (ELPS 350)
- Guided discussions on the Panhellenic sorority experience and recruitment process
- Collaborated with Panhellenic Executive for Panhellenic preview process for over 700 potential new members
- Assisted with coordinating the Panhellenic formal recruitment process for over 1,500 potential new members
- Facilitated presentations on “Utilizing Strengths During Recruitment” and “How to Answer Questions”
- Analyzed and coded data from Panhellenic formal recruitment survey

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Postsecondary Educational Research Center – UTK

May 2020 – Present

Graduate Intern, Panhellenic Council

- Collect, analyzed and report qualitative data from a sample of 40+ universities, ranging in size and type
- Find emerging trends and initiatives on university's functional area responses to COVID-19
- Collaborate with other researchers to write, edit, and release 3 functional area briefs

UNIVERSITY SERVICE

College Student Personnel Association (CSPA)

President, College Student Personnel Association

University of Tennessee, Knoxville

Dec. 2019 – Present

- Coordinated and executed the combined College Student Personnel Hooding ceremony and the Education Leadership Policy Studies Hooding ceremony virtually for over 40+ graduates
- Assist with planning and executing two College Student Personnel program's interview weekends
- Serve as the primary contact for the organization by managing emails and other methods of communication
- Collaborate and managed relationships with campus and divisional partners for graduate student professional development opportunities
- Assist CSPA executive members with fundraising, marketing/social media, membership engagement, and retention efforts

UNIVERSITY INVOLVEMENT

Black Issues Conference Committee	2020 – Present
Title IX Prevention Committee	2019 – Present
Multicultural Graduation Celebration Planning Committee (UT)	2020 – Present
Commission for LGBT People, <i>Equity and Climate Co-Chair</i>	2020 – Present
Dean of Libraries' Student Advisory Committee	2019 – Present
Safe Zone Certified Pride Center	2019 – Present
CliftonStrengths Facilitation Team	2019 – Present
Student Government Association	2015 – 2018
Student Programming Allocations Committee	2015-2017
QPR Suicide Prevention Training	2015

PROFESSIONAL + SOCIAL ORGANIZATIONS

Delta Gamma Fraternity, <i>Alumna Initiate</i>	2021 – Present
Southern Association for College Student Affairs (SACSA)	2019 – Present
Sigma Phi Lambda Sisters for the Lord <i>President (2017-2018), Current Alumna</i>	2015 – Present

AWARDS + HONORS

Chancellor's Honors Program Graduate	2014 – 2018
• Drafted and submitted an undergraduate thesis	
• Completed a minimum of 25 community service hours per academic year	
• Attended 3 educational Becker seminars per semester	
Center for Leadership and Service, Service Award	2018
• Completed more than 100+ confirmed, logged hours of community service	
National Residence Hall Honorary	
• Resident Assistant of the Month	March 2017
• First Year Student Award April	April 2015
Residence Hall Campus Award	
• The Volunteer Award for Promoting Campus Involvement	2016 – 2017
• Orange and White Award for Community Development	2015 – 2016
President's Volunteer Service Award	2012 – 2015
• Bronze Award Recipient for volunteering over one hundred service hours in one calendar year	

SELECTED UNDERGRADUATE INVOLVEMENT

Leadership Knoxville Scholars , Center for Leadership and Service, UTK	Jan. 2016 – May 2018
Residency Committee , Student Government Association, UTK	Jan. 2015 – Jan. 2017
Marketing Intern , University Housing, UTK	May 2015 – Aug. 2015